

BizPhone Call Rates

Unless otherwise indicated, all charges are calculated per second and are in Australian dollars.

Local, National and Fixed Calls to Mobiles

Description	Rate (per call)
Local Call	Included
National Calls	Included
Calls to all Mobile Networks (excludes international mobiles)	Included

Auto Attendant, Hunt Group & Call Queue External Number Divert Rates

Description	Rate (per call)
Local Call	\$0.060

Description	Rate (per call)
Flagfall	\$0.000
National Calls	\$0.050

Description	Rate (per call)
Flagfall	\$0.000
Calls to Mobile Networks (excludes international mobiles)	\$0.130

Miscellaneous Call Rates

Number Prefix	Service	Connection Fee (per call)	AUD/min
0	Emergency services	\$0.000	\$0.00
1100	Community service - Dial Before You Dig	\$0.220	\$0.00
1194	Community service - time	\$0.385	\$0.00
1196	Community service - weather	\$0.385	\$0.00
1223	Directory assistance - local and national	\$0.440	\$0.00
12711	Pre-selection verification service	\$0.000	\$0.00
13...	Local rate service	\$0.253	\$0.00
130...	Local rate service	\$0.253	\$0.00
1300...	Local rate service	\$0.253	\$0.00
180...	Freephone service	\$0.000	\$0.00
1800...	Freephone service	\$0.000	\$0.00
1831... and 1832...	Supplementary control service	\$0.000	\$0.00

International Call Rates

Flagfall for all calls: \$0.00. All prices include GST.

Destination	\$/min	Destination	\$/min	Destination	\$/min
Afghanistan	\$0.792	Greece	\$0.209	New Zealand	\$0.039
Afghanistan Mobile	\$1.001	Greece Mobile	\$0.418	New Zealand Mobile	\$0.220
Albania	\$0.319	Greenland	\$1.045	Nicaragua	\$0.517
Albania Mobile	\$0.528	Greenland Mobile	\$1.320	Nicaragua Mobile	\$0.726
Algeria	\$0.396	Grenada	\$0.528	Niger	\$0.594
Algeria Mobile	\$0.605	Grenada Mobile	\$0.737	Niger Mobile	\$0.803
American Samoa	\$0.286	Group of Countries	\$8.800	Nigeria	\$0.649
American Samoa Mobile	\$0.484	Guadeloupe	\$0.418	Nigeria Mobile	\$0.858
Andorra	\$0.242	Guadeloupe Mobile	\$0.627	Niue	\$1.045
Andorra Mobile	\$0.451	Guam	\$0.154	Norfolk Island	\$1.100
Angola	\$0.363	Guatemala	\$0.330	Norfolk Island Mobile	\$1.100
Angola Mobile	\$0.572	Guatemala Mobile	\$0.539	Northern Mariana Islands	\$0.385
Anguilla	\$0.484	Guernsey	\$0.220	Norway	\$0.121
Antarctica	\$2.035	Guinea	\$0.880	Norway Mobile	\$0.330
Antigua and Barbuda	\$0.451	Guinea Mobile	\$0.880	Oman	\$0.583
Antigua and Barbuda Mobile	\$0.451	Guinea-Bissau	\$0.704	Oman Mobile	\$0.781
Argentina	\$0.286	Guyana	\$0.726	Pakistan	\$0.693
Argentina Mobile	\$0.495	Guyana Mobile	\$0.935	Pakistan Mobile	\$0.902
Armenia	\$0.451	Haiti	\$0.781	Palau	\$0.616
Armenia Mobile	\$0.660	Haiti Mobile	\$0.990	Palestinian, Occupied	\$0.385
Aruba	\$0.341	Holy See (Vatican City State)	\$0.099	Palestinian, Occupied Mobile	\$0.550
Aruba Mobile	\$0.550	Honduras	\$0.627	Panama	\$0.517
Ascension	\$2.145	Honduras Mobile	\$0.836	Panama Mobile	\$0.715
Austria	\$0.132	Hong Kong	\$0.039	Papua New Guinea	\$0.660
Austria Mobile	\$0.341	Hong Kong Mobile	\$0.039	Papua New Guinea Mobile	\$0.660
Azerbaijan	\$0.484	Hungary	\$0.253	Paraguay	\$0.506
Azerbaijan Mobile	\$0.682	Hungary Mobile	\$0.451	Paraguay Mobile	\$0.715
Bahamas	\$0.220	Iceland	\$0.187	Peru	\$0.451
Bahamas Mobile	\$0.220	Iceland Mobile	\$0.385	Peru Mobile	\$0.649
Bahrain	\$0.528	India	\$0.044	Philippines	\$0.220
Bahrain Mobile	\$0.737	India Mobile	\$0.044	Philippines Mobile	\$0.418
Bangladesh	\$0.583	Indonesia	\$0.198	Poland	\$0.275
Bangladesh Mobile	\$0.792	Indonesia Mobile	\$0.286	Poland Mobile	\$0.484
Barbados	\$0.506	Inmarsat Atlantic Ocean-East	\$8.800	Portugal	\$0.242
Barbados Mobile	\$0.715	Inmarsat Atlantic Ocean-West	\$8.800	Portugal Mobile	\$0.451
Belarus	\$0.396	Inmarsat Indian Ocean	\$8.800	Puerto Rico	\$0.121
Belarus Mobile	\$0.605	Inmarsat Pacific Ocean	\$8.800	Qatar	\$0.605
Belgium	\$0.121	Inmarsat Single Number Access	\$8.800	Qatar Mobile	\$0.814

Destination	\$/min	Destination	\$/min	Destination	\$/min
Belgium Mobile	\$0.319	International Freephone Service	\$0.000	Reunion	\$0.517
Belize	\$0.572	International Networks	\$4.411	Reunion Mobile	\$0.726
Belize Mobile	\$0.781	International Premium Rate Service	\$8.800	Romania	\$0.352
Benin	\$0.506	International Public Correspondence Service	\$8.800	Romania Mobile	\$0.550
Benin Mobile	\$0.715	International Shared Cost Service	\$8.800	Russian Federation	\$0.297
Bermuda	\$0.209	Iran	\$0.726	Russian Federation Mobile	\$0.506
Bhutan	\$0.517	Iran Mobile	\$0.935	Rwanda	\$0.836
Bhutan Mobile	\$0.517	Iraq	\$0.836	Rwanda Mobile	\$1.045
Bolivia	\$0.517	Ireland	\$0.066	Saint Helena	\$1.980
Bolivia Mobile	\$0.726	Ireland Mobile	\$0.418	Saint Kitts and Nevis	\$0.550
Bosnia and Herzegovina	\$0.341	Isle of Man	\$0.039	Saint Lucia	\$0.528
Bosnia and Herzegovina Mobile	\$0.550	Isle of Man Mobile	\$0.330	Saint Lucia Mobile	\$0.737
Botswana	\$0.319	Israel	\$0.275	Saint Pierre and Miquelon	\$0.715
Botswana Mobile	\$0.517	Israel Mobile	\$0.550	Samoa	\$0.440
Brazil	\$0.253	Italy	\$0.099	Samoa Mobile	\$0.583
Brazil Mobile	\$0.462	Italy Mobile	\$0.385	San Marino	\$0.286
British Indian Ocean Territory	\$1.276	Jamaica	\$0.583	Sao Tome and Principe	\$2.750
Brunei Darussalam	\$0.319	Jamaica Mobile	\$0.781	Sao Tome and Principe Mobile	\$2.750
Brunei Darussalam Mobile	\$0.528	Japan	\$0.044	Saudi Arabia	\$0.616
Bulgaria	\$0.363	Japan Mobile	\$0.198	Saudi Arabia Mobile	\$0.814
Bulgaria Mobile	\$0.572	Jersey	\$0.039	Senegal	\$0.847
Burkina Faso	\$0.748	Jersey Mobile	\$0.330	Senegal Mobile	\$1.045
Burkina Faso Mobile	\$0.748	Jordan	\$0.627	Serbia and Montenegro	\$0.517
Burundi	\$0.528	Jordan Mobile	\$0.836	Serbia and Montenegro Mobile	\$0.715
Burundi Mobile	\$0.737	Kazakhstan	\$0.616	Seychelles	\$0.792
Cambodia	\$0.869	Kazakhstan Mobile	\$0.825	Seychelles Mobile	\$1.001
Cambodia Mobile	\$1.078	Kenya	\$0.594	Sierra Leone	\$0.814
Cameroon	\$0.649	Kenya Mobile	\$0.803	Sierra Leone Mobile	\$1.012
Cameroon Mobile	\$0.847	Kiribati	\$1.100	Singapore	\$0.039
Canada	\$0.039	Kiribati Mobile	\$1.100	Singapore Mobile	\$0.039
Canada Mobile	\$0.039	Korea, Dem Rep of	\$1.045	Slovakia	\$0.319
Cape Verde	\$0.550	Korea, Republic of	\$0.121	Slovakia Mobile	\$0.517
Cape Verde Mobile	\$0.550	Korea, Republic of Mobile	\$0.319	Slovenia	\$0.286
Cayman Islands	\$0.264	Kuwait	\$0.660	Slovenia Mobile	\$0.495
Cayman Islands Mobile	\$0.473	Kuwait Mobile	\$0.869	Solomon Islands	\$1.375
Central African Republic	\$0.704	Kyrgyz Republic	\$0.550	Solomon Islands Mobile	\$1.375
Central African Republic Mobile	\$0.704	Kyrgyz Republic Mobile	\$0.748	Somalia	\$1.452
Chad	\$0.847	Lao People's Dem Rep	\$0.726	South Africa	\$0.110
Chad Mobile	\$1.056	Lao People's Dem Rep Mobile	\$0.726	South Africa Mobile	\$0.220

Destination	\$/min	Destination	\$/min	Destination	\$/min
Chile	\$0.187	Latvia	\$0.385	Spain	\$0.165
Chile Mobile	\$0.385	Latvia Mobile	\$0.594	Spain Mobile	\$0.374
China	\$0.039	Lebanon	\$0.528	Sri Lanka	\$0.451
China Mobile	\$0.055	Lebanon Mobile	\$0.737	Sri Lanka Mobile	\$0.660
Colombia	\$0.308	Lesotho	\$0.385	St Vincent/Grenadines	\$0.528
Colombia Mobile	\$0.308	Lesotho Mobile	\$0.594	St Vincent/Grenadines Mobile	\$0.528
Comoros	\$0.605	Liberia	\$0.418	Sudan	\$0.429
Comoros Mobile	\$0.814	Liberia Mobile	\$0.627	Sudan Mobile	\$0.429
Congo	\$0.550	Libyan Arab Jamahiriya	\$0.396	Suriname	\$0.715
Congo Mobile	\$0.550	Libyan Arab Jamahiriya Mobile	\$0.605	Suriname Mobile	\$0.913
Congo, Dem Rep	\$1.320	Liechtenstein	\$0.209	Swaziland	\$0.308
Congo, Dem Rep Mobile	\$0.759	Liechtenstein Mobile	\$0.825	Swaziland Mobile	\$0.517
Cook Islands	\$0.792	Lithuania	\$0.396	Sweden	\$0.121
Cook Islands Mobile	\$0.792	Lithuania Mobile	\$0.605	Sweden Mobile	\$0.319
Costa Rica	\$0.253	Luxembourg	\$0.176	Switzerland	\$0.088
Costa Rica Mobile	\$0.462	Luxembourg Mobile	\$0.385	Switzerland Mobile	\$0.297
Cote D'Ivoire	\$0.880	Macau	\$0.308	Syria	\$0.649
Cote D'Ivoire Mobile	\$1.089	Macau Mobile	\$0.517	Syria Mobile	\$0.858
Croatia	\$0.319	Macedonia	\$0.396	Taiwan	\$0.039
Croatia Mobile	\$0.528	Macedonia Mobile	\$0.605	Taiwan Mobile	\$0.198
Cuba	\$1.925	Madagascar	\$0.704	Tajikistan	\$0.418
Cuba Mobile	\$1.925	Madagascar Mobile	\$0.913	Tajikistan Mobile	\$0.627
Cyprus	\$0.286	Malawi	\$0.407	Tanzania	\$0.506
Cyprus Mobile	\$0.495	Malawi Mobile	\$0.407	Tanzania Mobile	\$0.506
Czech Republic	\$0.242	Malaysia	\$0.055	Thailand	\$0.055
Czech Republic Mobile	\$0.451	Malaysia Mobile	\$0.110	Thailand Mobile	\$0.110
Denmark	\$0.121	Maldives	\$0.726	Timor-Leste	\$2.035
Denmark Mobile	\$0.319	Maldives Mobile	\$0.935	Timor-Leste Mobile	\$2.035
Djibouti	\$0.748	Mali	\$0.781	Togo	\$0.836
Djibouti Mobile	\$0.946	Mali Mobile	\$0.979	Togo Mobile	\$1.045
Dominica	\$0.561	Malta	\$0.242	Tokelau	\$1.507
Dominica Mobile	\$0.770	Malta Mobile	\$0.451	Tonga	\$0.605
Dominican Republic	\$0.242	Marshall Islands	\$0.539	Tonga Mobile	\$0.605
Dominican Republic Mobile	\$0.451	Martinique	\$0.385	Trinidad and Tobago	\$0.550
Ecuador	\$0.407	Martinique Mobile	\$0.594	Trinidad and Tobago Mobile	\$0.550
Ecuador Mobile	\$0.616	Mauritania	\$0.682	Tunisia	\$0.429
Egypt	\$0.572	Mauritania Mobile	\$0.682	Tunisia Mobile	\$0.638
Egypt Mobile	\$0.781	Mauritius	\$0.715	Turkey	\$0.275
El Salvador	\$0.352	Mauritius Mobile	\$0.913	Turkey Mobile	\$0.484
El Salvador Mobile	\$0.550	Mayotte	\$0.627	Turkmenistan	\$0.671
Equatorial Guinea	\$0.770	Mayotte Mobile	\$0.836	Turkmenistan Mobile	\$0.880
Equatorial Guinea Mobile	\$0.770	Mexico	\$0.220	Turks and Caicos Islands	\$0.517

Destination	\$/min	Destination	\$/min	Destination	\$/min
Eritrea	\$0.979	Mexico Mobile	\$0.220	Turks and Caicos Islands Mobile	\$0.517
Eritrea Mobile	\$0.979	Micronesia	\$0.748	Tuvalu	\$0.748
Estonia	\$0.286	Micronesia Mobile	\$0.748	Uganda	\$0.396
Estonia Mobile	\$0.495	Misc Services	\$4.675	Uganda Mobile	\$0.605
Ethiopia	\$0.979	Misc Services UN Humanitarian	\$0.028	Ukraine	\$0.363
Ethiopia Mobile	\$1.177	Moldova	\$0.451	Ukraine Mobile	\$0.572
Falkland Islands (Malvinas)	\$1.320	Moldova Mobile	\$0.660	United Arab Emirates	\$0.374
Faroe Islands	\$0.671	Monaco	\$0.176	United Arab Emirates Mobile	\$0.583
Faroe Islands Mobile	\$0.671	Monaco Mobile	\$0.385	United Kingdom	\$0.039
Fiji	\$0.451	Mongolia	\$0.792	United Kingdom Mobile	\$0.275
Fiji Mobile	\$0.660	Mongolia Mobile	\$0.792	United States	\$0.039
Finland	\$0.132	Montserrat	\$0.627	Universal Personal Telecommunication Service	\$8.800
Finland Mobile	\$0.341	Montserrat Mobile	\$0.627	Uruguay	\$0.484
France	\$0.055	Morocco	\$0.506	Uruguay Mobile	\$0.682
France Mobile	\$0.220	Morocco Mobile	\$0.715	Uzbekistan	\$0.528
French Guiana	\$0.418	Mozambique	\$0.418	Uzbekistan Mobile	\$0.528
French Guiana Mobile	\$0.616	Mozambique Mobile	\$0.418	Vanuatu	\$0.649
French Polynesia	\$0.495	Myanmar	\$0.814	Vanuatu Mobile	\$0.649
Gabon	\$0.484	Myanmar Mobile	\$0.814	Venezuela	\$0.374
Gabon Mobile	\$0.682	Namibia	\$0.275	Venezuela Mobile	\$0.583
Gambia	\$0.528	Namibia Mobile	\$0.484	Viet Nam	\$0.330
Gambia Mobile	\$0.737	Nauru	\$1.925	Viet Nam Mobile	\$0.550
Georgia	\$0.506	Nauru Mobile	\$1.925	Virgin Islands, British	\$0.242
Georgia Mobile	\$0.715	Nepal	\$0.781	Virgin Islands, U.S.	\$0.220
Germany	\$0.039	Nepal Mobile	\$0.781	Wallis and Futuna Islands	\$1.925
Germany Mobile	\$0.330	Netherlands	\$0.110	Yemen	\$1.078
Ghana	\$0.429	Netherlands Antilles	\$0.286	Yemen Mobile	\$1.078
Ghana Mobile	\$0.638	Netherlands Antilles Mobile	\$0.484	Zambia	\$0.704
Gibraltar	\$0.374	Netherlands Mobile	\$0.319	Zambia Mobile	\$0.913
Gibraltar Mobile	\$0.583	New Caledonia	\$0.539	Zimbabwe	\$0.385
Global Mobile Satellite System	\$6.050	New Caledonia Mobile	\$0.539	Zimbabwe Mobile	\$0.594